

### COMMUNITY HEALTH NEEDS ASSESSMENT

#### TOP HEALTH PRIORITIES

- 1 Access to health services
- 2 Mental health
- 3 Physical activity

### COLLABORATION EXAMPLE

"In late 2015, HCA reached a contractual agreement with the LMH Laboratory to provide lab tests to HCA patients at significantly reduced prices. This arrangement allows specimens to be collected on-site at HCA rather than requiring the patient to go to the LMH laboratory. HCA also collects the funds from the patients to pay for these lab services, eliminating confusing, unbundled billing practices."

### CARE COORDINATION & PATIENT-CENTERED MEDICAL CARE

"HCA was the first recognized Patient-Centered Medical Home in Douglas County (2013). As a result, HCA has had detailed, closed loop processes for labs and referrals for more than three years. Timely follow-up on results and referral notes which meet established PCMH standards is now part of the organizational culture. A shared electronic medical record with the local hospital is a keystone in care coordination with the local medical community when a patient's needs extend beyond what can be provided by HCA."

### ADDRESSING COMMUNITY HEALTH PRIORITIES

"Health Care Access has continued to find new ways to increase access to health services for those with limited financial resources in Douglas County. In a state where Medicaid has not expanded, there are many who fall into the "Medicaid gap." In 2015, HCA extended its poverty guidelines from 200% to 300% FPG to increase access for those without a medical home."

### COMMUNITY PARTNERSHIPS

**HOSPITAL** "strong supporter... hospital staff member serves on board of directors... share electronic medical record..."

**HEALTH DEPARTMENT** "work closely... refer patients for family planning and immunizations... collaborate on community-wide efforts"

**MENTAL HEALTH CENTER** "referral relationship... facilitate transition of care... active members of mental health consortium..."

**PRIVATE PRACTICES** "strong relationship with private practices as a result of the clinic's volunteer model...collaborate with FQHCs"

**OTHER** "private businesses, local nonprofits, United Way..."

### USING GRANT FUNDS TO IMPROVE PATIENT CARE

"CBPCC funding is the largest and most essential source of salary dollars for HCA clinical staff. Without these funds, HCA would not be able to support its two paid provider model. A two provider model allows more patients to be seen in a more timely manner and more time to be spent with the most complex patients."